

2025

M.Lib.I.Sc. 1st Semester Examination

**MASTER OF LIBRARY AND
INFORMATION SCIENCE**

Paper : MLIC406X0

**(Management of Information
Systems and Services)**

Full Marks : 50

Time : Two Hours

*The figures in the margin indicate full marks.
Candidates are required to give their answers
in their own words as far as practicable.*

Group - A

Answer any *four* questions : 5×4=20

1. Mention the kind of factors in Herzberg's Motivation Hygiene Theory.
2. Mention different types of 'Organizational change' found in an organization.
3. State the meaning and objectives of 'Management Information System'. 2+3
4. Describe the limitations of 'Human Relation School' in the theory of management.

P.T.O.

5. Discuss in brief, the behavioural theory of leadership.
6. What are the benefits of implementing 'Management by Objectives' in an organization?

Group - B

Answer any *two* questions : 10×2=20

7. Discuss in brief, the contribution of Abraham Maslow towards the 'Theory of Motivation'.
8. Describe the four areas of Johari Window model and discuss various steps in implementing the model for personal development.
9. What do you mean by 'Total Quality Management' (TQM)? Discuss the principal objectives of TQM to be followed by an organization for its implementation. 4+6
10. Discuss the contribution of F. W. Taylor towards the theory of management.

Internal Assessment : 10 marks
