

2025

MBA 3rd Semester Examination

MBA

Paper : 308 C

[Industrial Relations]

Full Marks : 100

Time : Three Hours

The figures in the margin indicate full marks.

Candidates are required to give their answers

in their own words as far as practicable.

Group - A

Answer any *eight* questions : 5×8=40

1. Explain the concept of 'industrial relations'.
2. Discuss 'Gandhian approach' to industrial relations.
3. Explain the term 'industrial disputes' as per Industrial Disputes Act, 1947.
4. Distinguish between 'closure' and 'lockout'.
5. Explain the concept of 'negative discipline' with a suitable example.
6. What do you mean by 'code of discipline'?

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7. Distinguish between 'craft union' and 'industrial union' with examples.
8. State the militant functions of trade unions.
9. Distinguish between 'Unitarist' and 'Pluralist' perspectives of industrial relations.
10. Explain various types of collective bargaining.
11. Discuss 'red hot stove' rule in discipline.
12. Explain the non-economic causes of industrial disputes.

Group - B

Answer any *four* questions : 10×4=40

13. Narrate, in brief, the conciliation machinery for the settlement of industrial disputes.
14. Discuss the process of disciplinary action in an organization.
15. Describe various theories of trade unions.
16. Discuss various phases of model grievance procedure.
17. Explain various forms of Workers' Participation in Management.
18. How can we know the existence of grievance of employees?

Internal Assessment : 20 marks
