2024

PG 2nd Semester Examination MBA

PAPER: MBA-206

(Production And Operations Management)

Full Marks: 80
Time: 3 hours

- **A.** Answer *any* **eight** questions from the following : $8 \times 5 = 40$
- 1. Describe the functions and benefits of Computer-Aided Design (CAD) software in product development and design.
- **2.** Discuss the concept of Flexible Manufacturing Systems (FMS) and their advantages. 2+5
- **3.** What are the key objectives of plant location decisions?

- **4.** Describe the procedural steps involved in method study.
- **5.** Discuss the various costs associated with quality.
- **6.** Explain the process of Just-in-Time (JIT).
- **7.** State the differences between production management and operations management.
- **8.** Discuss the objectives of operations management.
- **9.** Write a note in "Job Production".
- **10.** Explain the term "Hierarchy and Flow" in Operations Strategy.
- **11.** Operations strategy act as a Competitive Weapon"— Explain the statement.
- 12. Discuss the elements of forecasting system.

(3)

- **B.** Answer *any* **four** questions from the following : $10 \times 4 = 40$
- **13.** What is layout planning? Write two advantages of a well-designed layout for manufacturing facilities? Describe the different types of layout commonly used in manufacturing. 1+2+7=10
- **14.** What is work measurement? What are the various techniques used in work measurement? How are these techniques applied to measure and evaluate work activities effectively?

1+6+3=10

- **15.** Discuss Deming's 14 Points for Quality Management.
- **16.** Discuss the key aspects of the current global business conditions in operations strategy.
- **17.** Make a comparison among Simple Average, Moving Average and Weighted Moving Average method in sales forecasting.
- **18.** Discuss, in brief, the various operations strategies applied in service sector.

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