

MBA 3rd Semester Examination, 2024

MBA

(Industrial Relations)

PAPER — MBA-308C

Full Marks : 100

Time : 3 hours

Answer **all** questions

The figures in the right hand margin indicate marks

*Candidates are required to give their answers in
their own words as far as practicable*

GROUP—A

Answer any **eight** questions from the following :

5 × 8

1. State any five features of 'industrial relations' in India.

(Turn Over)

2. Discuss the role of trade unions in maintaining harmonious industrial relations.
3. Explain any five objectives of industrial relations.
4. Distinguish between Unitarist approach and Pluralist approach in industrial relations.
5. Mention the prime causes of poor industrial relations.
6. Explain various types of strikes as a consequence of industrial disputes.
7. State any five features of collective bargaining in Indian industry.
8. Distinguish between positive discipline and negative discipline with examples.

9. Discuss the role of exit interview to know the employees' grievances.
10. 'Industrial democracy is established through WPM'- Comment on the statement.
11. What are the causes of Grievance ?
12. Write a short note on "Quality Circle".

GROUP—B

Answer any **four** questions : 10 × 4

13. Discuss any two settlement machinery for the settlement of industrial disputes.
14. Briefly discuss the steps involved in disciplinary action.
15. Discuss the essential pre-requisites of a grievance procedure.

(4)

16. Discuss the “Hot-Stove Rule” of Douglas McGregor relating to disciplinary action.
17. Explain the reasons for failure of WPM in India.
18. Discuss the process of collective bargaining.

[Internal Assessment – 10 Marks]