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MBA 3rd Semester Examination, 2023

MBA

(Industrial Relations)

PAPER – MBA-308(C)(New)

Full Marks : 80

Time : 3 hours

The figures in the right hand margin indicate marks

*Candidates are required to give their answers in
their own words as far as practicable*

PAPER – MBA-308(C)

GROUP—A

Answer any **eight** questions of the following :

5 × 8

1. Explain the concept of 'industrial relations'.

(Turn Over)

2. What are the objectives of industrial relations ?
3. Discuss briefly various forms of industrial disputes.
4. How is 'Gherao' different from 'Picketing' ?
5. What are the consequences of the industrial disputes ? Discuss briefly.
6. How industrial tribunal is different from a national tribunal ?
7. Distinguish between adjudication and arbitration.
8. Distinguish between positive discipline and negative discipline with examples.
9. Write a note on 'Code of Conduct'.

10. 'Industrial democracy is established through workers' participation in Management'—
Comment on the statement.
11. State the causes of Grievance.
12. Write a short note on 'Central Board of Workers Education (CBWE)'.

GROUP—B

Answer any **four** questions of the following :

10 × 4

13. Mention the salient features of the industrial relations system in India.
14. Briefly discuss the major steps involved in disciplinary action.
15. Discuss the time-bound steps involved in the Model Grievance Handling Procedure.

16. Briefly discuss the various theories relating to labour welfare.
17. What is Workers' Participation in Management? Briefly discuss any two forms of WPM. 4 + 6
18. Mention various issues that can be settled through collective bargaining.
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