

MLISC 1st Semester Examination, 2013

**PLANNING AND MANAGEMENT OF
INFORMATION SYSTEMS AND SERVICES**

PAPER – MLI-106

Full Marks : 40

Time : 2 hours

Answer all questions

The figures in the right-hand margin indicate marks

*Candidates are required to give their answers in their
own words as far as practicable*

Illustrate the answers wherever necessary

1. Write short notes on any *two* of the following : 5 × 2
 - (i) Johari window
 - (ii) Staffing requirement in a university library
 - (iii) Hierarchy of planning.

(Turn Over)

(2)

2. (a) Discuss the concept 'Management by Objectives'. What are the benefits and constraints of implementing it in libraries and information centres ? 8 + 7

Or

- (b) Discuss the concept of 'Management Information System' (MIS) as evident from the management of different levels of libraries and information centres. 15
3. (a) Why is 'Cost Analysis Approach' becoming necessary in libraries and information centres ? Discuss different approaches of cost analysis in this context. 5 + 10

Or

- (b) Discuss the concept of 'Change Management'. Explain its relevance in managing the transition of a traditional library to a digital library. 5 + 10