

MBA 3rd Semester Examination, 2019

MBA

( *Industrial Relations* )

PAPER —MBA-302/306

*Full Marks : 100*

*Time : 3 hours*

*The figures in the right-hand margin indicate marks*

*Candidates are required to give their answers in their own words as far as practicable*

*Illustrate the answers wherever necessary*

GROUP — A

Answer any **eight** questions : 2 × 8

1. Mention any two features of IRS.
2. Define industrial relations.

( Turn Over )

3. What do you mean by primary strike ?
4. What is closure ?
5. What do you mean by lock-out ?
6. What is charge-sheet ?
7. What is show-cause notice ?
8. Define trade union.
9. Define collective bargaining.
10. What is grievance ?
11. What do you mean by tri-partite settlement ?
12. What are the elements of relation between employers and employees in industrial relation ?

GROUP – B

Answer any **eight** questions : 4 × 8

13. Write a note on Giri approach to IR.
14. Justify the role of management in industrial relation policies as exploitative authoritative system.

15. State the function of works committee.
16. What do you mean by negative discipline ?
17. Briefly state the essentials of labour policy in India since Seven Five Year Plan (1985).
18. What do you mean by craft union ?
19. Discuss the political function of trade union.
20. What do you mean by inter union rivalry ?
21. State the objectives of workers participation in management.
22. What is I.L.O. and what are its roles in counselling workers participation in management.
23. What do you mean by intra-mural welfare ?
24. Mention names of four labour laws relating to industrial relations.

GROUP – C

Answer any four questions :

8 × 4

25. (i) State and discuss the scopes of industrial relation.
- (ii) Mention the approaches of industrial relation towards industrial management. 4 + 4
26. (i) State the functions of Trade Union as is observed in general towards healthy operation of organisation.
- (ii) Identify the adverse effects of Inter Union rivalry as is observed in organisations. 4 + 4
27. Briefly describe pluralist approach to industrial relations. 8
28. Discuss on various labour policies in recent Five Year plans in India. 8
29. Describe various causes of industrial disputes. 8
30. Discuss model grievance handling procedure. 8

[ *Internal Assessment* : 20 Marks ]