

2014

M B A

2nd Semester Examination

HUMAN RESOURCE MANAGEMENT

PAPER—MBA-204

Full Marks : 100

Time : 3 Hours

The figures in the right-hand margin indicate full marks.

Candidates are required to give their answers in their own words as far as practicable.

Illustrate the answers wherever necessary.

Write the answers to Questions of each Half in separate books.

(First Half)

(Marks : 50)

1. Answer any four questions : 4×5

- (a) Briefly state the characteristics of Human Resource Management.
- (b) State the difference between personnel management and Human Resource Management.

(Turn Over)

- (c) What are the objectives of human resource planning ?
- (d) What are the barriers to effective selection process ?
- (e) What are the advantages of 'On the Job' training ?
- (f) Write short note on :—

Management by Objective (MBO).

2. Answer any *two* questions : 2×10

- (a) What are the advantages and disadvantages of internal source of recruitment ?

5+5

- (b) Discuss the objectives of Performance Appraisal.

10

- (c) State the difference between macro level human resource planning and micro level human resource planning.

10

[Internal Assessment : 10 Marks]

(Second Half)**(Marks : 50)****3. Answer any *four* questions : 4×5**

- (a) State the objectives of harmonious industrial relations.
- (b) Mention different types of trade union.
- (c) Discuss the different aspects of empowerment.
- (d) Mention different legislations relating to social security aspect of employees.
- (e) What are the probable causes of industrial accident ?
- (f) Distinguish between intra-mural and extra-mural labour welfare schemes with examples.

4. Answer any *two* questions : 2×10

- (a) Briefly describe the statutory provisions regarding industrial safety as per the Factories Act, 1948.
- (b) Briefly discuss the settlement methods as per Industrial Disputes Act, 1947.

- (c) Mention different forms of workers' participation in management..

[Internal Assessment : 10 marks]
