

**2013**

**M B A**

**1st Semester Examination**

**MANAGEMENT THEORY : PRINCIPLES AND PROCESSES**

**PAPER—MBA-101**

*Full Marks : 100*

*Time : 3 Hours*

*The figures in the right-hand margin indicate full marks.*

*Candidates are required to give their answers in their own words as far as practicable.*

*Illustrate the answers wherever necessary.*

*Write the answers to Questions of each Half in separate books.*

**(First Half)**

(Marks : 50)

**1. Answer any four questions from the following : 5×4**

- (a) 'Management is important for all organizations' —  
Elucidate this statement.

(Turn Over)

- (b) Schematically explain the management process of an organization.
  - (c) Discuss in brief the contribution made by Chester I. Barnard to management thought.
  - (d) How management science is different from scientific management ?
  - (e) Mention the various alarming situations that call for decision making.
  - (f) State the main focus of the Human Relations approach in Management.
2. Answer any two questions from the following : 10×2
- (a) Explain in brief the different approaches of decision making of an organization.
  - (b) (i) Management is both 'art and science' — Comment.  
(ii) Distinguish between Administration and Management.
  - (c) Discuss the major contribution of Henri Fayol to Management thought.

**[ Internal Assessment : 10 Marks ]**

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**( Second Half )**

(Marks : 50)

3. Answer any *four* questions : 5×4
- (a) Co-ordination facilitates the optimum utilization of available resources — Explain.
  - (b) Explain the difference between Formal and Informal Organization.
  - (c) Explain why departmentalisation is necessary in an organisation.
  - (d) Explain why NPM is criticised.
  - (e) 'There are conflict between line and staff officials' — Explain.
  - (f) Explain how the terms 'Authority', 'Responsibility' and 'Accountability' are interdependent.
4. Answer any *two* questions from the following : 10×2
- (a) (i) What do you mean by decentralisation of Authority ?
  - (ii) What are the points against and in favour of decentralisation ?

- (b) (i) Write a note on the responsibilities of a Supervisor.
- (ii) What do you mean by 'Span of Control'? What are the determinants of effective Span of Control?
- (c) (i) What do you mean by 'democratic' style of leadership?
- (ii) What are the benefits of an organisation chart?

**[ Internal Assessment : 10 Marks ]**

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