

2011

M B A

1st Semester Examination

MANAGEMENT THEORY : PRINCIPLE AND PROCESSES

PAPER—MBA-101

Full Marks : 100

Time : 3 Hours

The figures in the right-hand margin indicate full marks.

Candidates are required to give their answers in their own words as far as practicable.

Illustrate the answers wherever necessary.

Write the answers to Questions of each Half in separate books.

(First Half)

(Marks : 50)

1. Answer any four questions from the following : 5×4

(a) Discuss briefly different managerial roles.

(Turn Over)

- (b) What are the different management functions ?
 - (c) What are the problems in Bureaucratic Management thought ?
 - (d) Write down the principles of scientific management.
 - (e) Differentiate between Theory X and Theory Y of management.
 - (f) The behaviour of an individual within an organization at a particular moment is usually determined by his strongest need"—elaborate.
2. Answer any *two* questions from the following : 10×2
- (a) Give a focus on the Contingency Approach of Management and put your own opinion about the suitability of this management style in the present day context.
 - (b) Describe theory Fayol's 'Principles of Management'.
 - (c) Make a comparative study on Quantitative Approach and system Approach of management.

[Internal Assessment : 10 Marks]

(Second Half)

(Marks : 50)

- 3. Answer any four questions :** 5×4
- (a) Distinguish between formal and informal groups.
 - (b) Can responsibility be delegated or not? Explain briefly.
 - (c) Define coordination and briefly state its features.
 - (d) Write a short note on Managerial Grid.
 - (e) State briefly the causes of line and staff conflict.
 - (f) State the components of New Public Management (NPM).
- 4. Answer any two questions :** 10×2
- (a) Explain the leadership styles. Which style is the best and why? 8+2
 - (b) (i) Define span of Control. 3
 - (ii) Explain the Graicunas theory relating to the determination of span of Control. 7

(c) (i) State the features of delegation of authority. 4

(ii) Explain the principles of delegation. 6

[Internal Assessment : 10 Marks]
