

2018

MBA

3rd Semester Examination

INDUSTRIAL RELATIONS

(Specialisation : Human Resource Management)

PAPER—HR-303

Subject Code—09

Full Marks : 100

Time : 3 Hours

The figures in the right-hand margin indicate full marks.

Candidates are required to give their answers in their own words as far as practicable.

Illustrate the answers wherever necessary.

Group-A

1. Answer any *eight* questions :

8×5

(a) Discuss the concept of industrial relations.

(b) State the relationship between industrial relations and the state.

(Turn Over)

- (c) Write a note on 'show-cause'.
- (d) Briefly explain Marxist approach of IR.
- (e) Discuss in brief 'Red Hot Stove Rule' in discipline.
- (f) What do you mean by positive discipline.
- (g) Distinguish between 'labour movement' and 'trade union movement'.
- (h) Define the term 'industrial disputes as per ID Act, 1947'.
- (i) State the difference between 'closure' and 'lockout'.
- (j) What do you mean by the term 'employees welfare'.
- (k) Distinguish between 'settlement' and 'award'.
- (l) Write a note on 'productivity bargaining'.

Group-B

2. Answer any *four* questions : 4×10
- (a) What are the pre-requisites for healthy industrial relations ?
 - (b) Describe the collective bargaining process.
 - (c) Briefly describe the important phases of trade union movement in India.

- (d) What are the principles of natural justice.
- (e) Briefly describe the profile of industrial workers in India.
- (f) Describe model grievance handling procedure in India.

[Internal Assessment : 20 Marks]
