

NEW

2016

M B A

4th Semester Examination

Subject : E-COMMERCE PROGRAMMING LANGUAGES

(Specialization : Operations and Systems Management)

PAPER—OS—401

Full Marks : 100

Time : 3 Hours

The figures in the right-hand margin indicate full marks.

Candidates are required to give their answers in their own words as far as practicable.

Illustrate the answers wherever necessary.

1. Answer any *eight* questions : 8×5
- (a) What are the components of E-Commerce ?
 - (b) How is CRM related with E-Commerce ?

(Turn Over)

- (c) Briefly describe any four internet protocols that are being implemented in the realm of communication.
- (d) Discuss the two main systems for transaction security pertaining to online payments.
- (e) What is the relation between Ethics and E-Commerce ?
- (f) Write a short note on XML Registry.
- (g) Mention in brief the types of web hosting.
- (h) What do you mean by IMAP connection ?
- (i) Differentiate between English auction and Dutch auction.
- (j) What is EDI ? State the benefits of EDI.
- (k) State the essential elements and mechanism of an E-market.
- (l) Discuss the major types of portal.

2. Answer any *four* questions : 4×10

- (a) (i) What do you mean by Intellectual Property Threats ?
- (ii) What are the security issue of Client Computers between Server Computers ?

- (b) Discuss the features of an online auction system along with the benefits of e-auction / online auction.
- (c) What is an Electsonic Catalog ? State the advantages and disadvantages of both the online and paper catalog.
- (d) Discuss the Porter's Competitive Forces Model.
- (e) Statet the advantages of affiliate marketing. Write a short note on Google Adwords program.
- (f) (i) What are the relations between Web Server Hardware and Web Server Software ?
(ii) What do you mean by Fee-For-Transaction Model ?

[Internal Assessment : 20 Marks]
