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2016

M B A

2nd Semester (Supplementary) Examination

HUMAN RESOURCE MANAGEMENT

PAPER—MBA-204

Full Marks : 100

Time : 3 Hours

The figures in the right-hand margin indicate full marks.

Candidates are required to give their answers in their own words as far as practicable.

Illustrate the answers wherever necessary.

Write the answers to Questions of each Half in separate books.

First Half

(Marks : 50)

1. Answer any four of the following questions : 4×5

(a) Describe the scope of HRM.

(Turn Over)

- (b) Distinguish between Personnel Management and HRM.
- (c) State the limitations of human resource planning.
- (d) Discuss the advantages of external source of recruitment.
- (e) Write a note on '360° performance appraisal'.
- (f) Discuss the different problems in performance appraisal.

2. Answer any two of the following questions : 2×10

- (a) Briefly discuss the process of human resource planning.
- (b) Discuss in brief the operative function of HR Manager.
- (c) Discuss in detail the different methods of on-the-job training.

[Internal Assessment : 10]

Second Half**(Marks : 50)**

3. Answer any *four* of the following questions : 4×5
- (a) Mention different types of trade union.
 - (b) Discuss the different aspects of empowerment.
 - (c) Distinguish between intra-mural and extra-mural welfare schemes in India.
 - (d) Why do workers join trade union ?
 - (e) Write a note on 'Gandhian approach to industrial relations'.
 - (f) How does 'closure' differ from 'lockout' ?
4. Answer any *two* of the following questions : 2×10
- (a) Briefly describe the statutory provisions regarding industrial health as per the Factories Act, 1948.
 - (b) Briefly discuss the preventive measures of industrial disputes in India.

- (c) Discuss in detail the different forms of workers' participation in management.

[Internal Assessment : 10]
