

2016

M.Com. 1st Semester Examination

**ORGANISATION THEORY AND
ORGANISATION BEHAVIOUR**

PAPER—COM-101

Full Marks : 50

Time : 2 Hours

The figures in the margin indicate full marks.

*Candidates are required to give their answers in their
own words as far as practicable.*

Illustrate the answers wherever necessary.

Unit - I

1. Answer any two of the following : 5×2

(a) Planning is required at all management levels. Discuss.

(b) Explain the term 'business ethics'. Discuss the deontology
theory of business ethics. 2+3

(Turn Over)

- (c) Discuss the systems theory of management.
- (d) Authority arises from different sources. Explain them with an example for each.

2. Answer any *one* of the following : 10×1

(a) (i) Planning is forward looking, whereas controlling is backward looking. Explain.

(ii) Discuss Fiedler's Contingency theory. 4+6

(b) (i) What are the differences between programmed and non-programmed decisions ?

(ii) Discuss the different obstacles to delegation of authority that arises from the superior's end.

5+5

Unit - II

3. Answer any *two* questions :

(a) What is organisation Behaviour ? What are the three levels of organisation behaviour ? How does that affect individual behaviour ? 2+1+2

- (b) What are the different types of ability ? How does ability affect behaviour ? 2+3
- (c) What is organisation culture ? How does Chief Executive Officer (or owner) of a company influence organisation culture ? 2+3
- (d) Discuss Big Five factor Model of Personality including its significance. 5

4. Answer any *one* question : 10×1

- (a) What is attitude ? How does a attitude affect behaviour ? Can behaviour also affect behaviour ? What are the factors affecting personality ? 2+2+2+4
- (b) What is organisation conflict ? Can conflict be functional ? What are the different conflict handling situation by individual ? 2+3+5

[Internal Assessment — 10]
