

2025

MHA 1st Semester Examination
HOSPITAL ADMINISTRATION

Paper : MHAC404X0

[Communicative English]

Full Marks : 25

Time : One Hour

The figures in the margin indicate full marks.

*Candidates are required to give their answers
in their own words as far as practicable.*

Group - A

Answer any *two* questions : 5×2=10

1. Comment on the functions of organizational communication.
2. What do you mean by effective communication? How is it important for organizational communication? 2+3
3. Discuss the impact of communication failure in an organization.

P.T.O.

(2)

Group - B

Answer any *one* question : 10×1=10

4. Define organizational communication. Discuss, in brief, different types of organizational communication. 3+7
5. Write a letter, as a manager of a health institute, to the manager of another health institute requesting for a collaboration for the development of health services aiming to societal development.

Internal Assessment : 5 marks
