

MCA 1st Semester Examination, 2010

ORGANIZATIONAL STRUCTURE

PAPER—CS/MCA/1102

Full Marks : 50

Time : 2 hours

Answer **Q. No. 1** and any **two** from the rest

The figures in the right-hand margin indicate marks

Candidates are required to give their answers in their own words as far as practicable

Illustrate the answers wherever necessary

1. Answer in brief any *three* of the following: 5 x 3

- (a) In organizational behaviour model, how you differentiate between dependent variable and independent variable.

- (b) Briefly explain how Neo-classical theory focused on the human relations which became the foundation of Human Resource Theory afterwards.
- (c) What do you mean by chain of command ?
- (d) What do you mean by 'Management By Objective' (MBO) ?
- (e) What are the basic assumptions held by the managers under theory X and theory Y developed by Mc. Gregor ?
- (f) Intuition plays an important role in decision making. Explain.
2. How does a strong culture affect an organizations effort to improve diversity ? What are the factors that facilitate organizational culture ? 5 + 5
3. Explain how matrix-structure of an organization works ? What are the advantages and disadvantages of this type of structure ? 6 + 4

4. What are the principal elements of Neo-classical theory? How is the Neo-classical related to classical theory? 6 + 4
5. What are the different stages of leadership? Which of them do you prefer? Justify your answer? 5 + 5

[*Internal Assessment* : 15 Marks]
