

**2012**

**MCA**

**1st Semester Examination**

**ORGANIZATIONAL STRUCTURE**

**PAPER—MCA-102**

*Full Marks : 50*

*Time : 2 Hours*

*The figures in the margin indicate full marks.*

*Candidates are required to give their answers in their own words as far as practicable.*

*Illustrate the answers wherever necessary.*

**Answer Q. No. 1 and any two from the rest.**

- 1. Answer any three of the following :** 5×3
- (a) Explain how an organisation operates as an open system.
  - (b) What do you mean by chain of command ?
  - (c) Differentiate between line relationship and staff relationship.
  - (d) Briefly explain 3-component model of creativity.

- (e) What do you mean by Motivating Potential Score (MPS)? How can you calculate it?
- (f) Discuss the advantages of Taylor's 'Scientific Management Theory'.
2. What are the three levels of OB model? Explain the levels in respect of dependent and independent variables. Give examples. 2+8
3. What are the six elements of organisational structure? On the basis of which factors can you departmentalize an organisation? Explain with examples. 2+8
4. What is leadership grid? Differentiate between transactional and transformational leadership. 3+7
5. What are the basis assumptions of classical organisation theory? Explain any five elements (or techniques) of Scientific Management Theory. 5+5

**[ Internal Assessment — 15 ]**

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