

**2012**

**M B A**

**1st Semester Examination**

**MANAGEMENT THEORY : PRINCIPLE AND PROCESSES**

**PAPER—MBA-101**

*Full Marks : 100*

*Time : 3 Hours*

*The figures in the right-hand margin indicate full marks.*

*Candidates are required to give their answers in their own words as far as practicable.*

*Illustrate the answers wherever necessary.*

*Write the answers to Questions of each Half in separate books.*

**(First Half)**

**(Marks : 50)**

1. Answer any four questions from the following : 5×4
  - (a) Make a detailed classification of various management theories as propounded by different authorities with suitable examples.
  - (b) 'The scientific management theory has also been criticized' — Critically comment by citing the limitations of the theory.
  - (c) Write a note on System theory.

- (d) Discuss the main features of behavioural school of management.
  - (e) How is behavioural school of management different from scientific management school?
  - (f) Explain with suitable examples the effectiveness of management system in an organisation.
2. Answer any two questions from the following : 10×2
- (a) Give a detailed account of any two principles as enunciated by F. W. Fayol.
  - (b) Schematically explain the stages involve in rational decision making process of an organisation.
  - (c) Write a note on 'Hawthorne Studies'. Mention some important conclusions of Hawthorne Studies. as proposed by Elton Mayo and his associates. 4+6

**[ Internal Assessment : 10 Marks ]**

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**( Second Half )**

(Marks : 50)

3. Answer any *four* questions from the following : 5×4
- (a) "Authority can be delegated but not the responsibility." — Critically comment on the statement.
  - (b) Give an account of the benefits of organisation structure.
  - (c) "The democratic style of leadership has both merits and demerits." Discuss.
  - (d) Write a note on 'Grapevine' approach in management.
  - (e) Discuss some points in favour and against the Centralisation of authority.
  - (f) "Span of control is an effective tool of management". Narrate on the statement.
4. Answer any *two* questions from the following : 10×2
- (a) (i) "The Organisation Chart is generally flexible in nature." — Discuss.
  - (ii) Explain with example the difference between formal and informal organisation.
  - (b) (i) State the basic components of New Public Management (NPM).
  - (ii) Write a note on the ineffectiveness of NPM.

- (c) (i) Why is departmentalization necessary in an organisation ?
- (ii) Give a detailed of Geographical Departmentation of an organisation.

**[ Internal Assessment : 10 Marks ]**

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